

# Terms and Conditions

## Inflatable Hire



THE HIRER will, during the period of the hiring, be responsible for the supervision of the equipment, its care, safety from damage however slight of any sort and the behaviour of all persons, of all ages, using the equipment whatever their capacity, including proper supervision of children.

**The MAXIMUM AGE allowed to use this equipment is ..... years and under**, failure to observe this limit at any time during the hire period will render the hirer liable for associated repair costs.

## OPERATING INSTRUCTIONS

### OPERATORS

Children should be supervised at all times by an adult over the age of 18.

A responsible person capable of exercising authority over children should supervise the use of the equipment at all times. For larger events an attendant may be required to control the public into and out of the enclosure.

The supervisor must watch the activity on the inflatable and take immediate action at the first sign of misbehaviour, keeping an eye on the safety and wellbeing of all children, especially smaller more timid ones. Tough horseplay should not be allowed at all, any persistent offenders should be made to leave the inflatable.

- No food, drink, chewing gum, party poppers or silly string is permitted on any of the equipment.
- No person (s) who are visibly intoxicated through alcohol, drugs or any other intoxicating substance shall be permitted to use any equipment.
- The operator should ensure that all children have removed footwear and any other hard, sharp or dangerous objects from their person, such as pens, buckles, badges, purses etc. spectacles are best removed.
- Somersaults should not be allowed and can cause serious injury.
- Do not allow children to sit, bounce or play on the step of the castle. The step is to assist the children getting on and off.
- Climbing, hanging, or sitting on the walls is DANGEROUS and must not be allowed.
- Do not allow children to attempt to rock the castle in any way, this is very dangerous and can result in injury.
- Children should be discouraged from going round the back of the unit where the blower is in operation.
- Adults and children (see definition) are not permitted to use the equipment at the same time, except where an adult is accompanying a small child for assistance.
- Any persons with back problems or any other injury should not use this equipment.
- Larger more boisterous children should be segregated from smaller ones. The number of users at any one time should be limited to that figure which allows each child enough room to play safely. Since larger children need more room to play, it follows that their number should be significantly less than the number of small children allowed on. If the children are colliding into each other then it is too crowded.

It is the responsibility of the operator/supervisor to ensure the equipment is not overloaded to the detriment of the user's safety. There is no hard and fast rule of how many children they will hold, children vary so much in size, weight.

- Do not allow users to be on the unit during inflation or deflation.

### ADDITIONAL SAFETY INFORMATION RELATING TO SLIDES (IF APPLICABLE)

- Do not allow users to sit, bounce or play at the bottom of the slide. The step is to assist in getting on and off.
- In particular users of the slide should never be allowed to jump from the top of the slide to the bottom or somersault on the slide. This can result in serious injury.
- Users of the slide must use the stairs provided to climb the slide and not climb back up the slide or middle section of the unit (if applicable) as this may result in injury/collision.
- Skin may be at risk to friction burns if exposed – rough horseplay and misbehaviour should not be allowed, persistent offenders should be made to leave the inflatable.

**Remember Safety is of paramount importance, a sensible approach and supervision at all times will help to avoid any problems.**

### DEFINITION OF ADULTS & KIDS

For the purposes of insurance 'adults' shall be defined as persons who have attained or are over the age of 17 years and 'kids' are defined as persons of 16 years and under.

### DISCLAIMER

Please note that all persons using this inflatable do so at their own risk.

Provided that the equipment is used in accordance with the above guidelines and conditions of hire, those using the inflatable should do so safely. However, accidents can happen. Shuffles Entertainment Ltd can accept no liability for injuries sustained or any other loss, howsoever caused, in the absence of the negligence of Shuffles Entertainment or its employees. As the equipment will be in the hirers possession and control whilst in use rather than Shuffles Entertainment Ltd, any liability for injuries or other losses caused other than in the circumstances described above rests with the hirer. Accordingly, it is strongly recommended that the hirer has adequate public liability insurance covering his or her liability arising from the use of the inflatable.

### THE HIRE PERIOD

Unless otherwise agreed is from delivery until ..... or after at the discretion of Shuffles Entertainment Ltd. Any obstruction by the hirer or their guests causing unnecessary delay will be charged at £35 per hour or part of.

**I have read, understood and agree to abide by these conditions of hire:**

UNITS HIRED: .....

Hirer (signature):..... Hirer (print): .....

On Behalf of:..... Date:.....

Venue: .....

Signature on behalf of Shuffles Entertainment Ltd.....

Hire Price: £ ..... DEPOSIT REQUIRED? £ ..... PAID Y/N?

**VOUCHER** Expiry date: .....

1. Receive **10% OFF INFLATABLE HIRE** when you book another inflatable hire within the next 6 months.
2. Receive **10% OFF ANY HELIUM BALLOON** order if ordered within the next 6 months.

**Call: 07710 626226**

**See all our inflatables at: [www.shuffles.net](http://www.shuffles.net)**

Shuffles Entertainment Ltd, 99 Talbot Road, Leeds, LS8 1HA. Registered Office as above: no. 4751277



# ADDITIONAL INSTRUCTIONS TO OPERATORS

Please use this information in addition to the Inflatable terms and conditions of hire.

Full Risk Assessments are available on request.

## DAILY INSPECTION

An inspection will have been carried out by a representative of Shuffles Entertainment prior to every use. However we recommend that during the hire the operator carries out a regular check on the following:

- Anchor points – Check anchor stakes and their locations remain sound for continued use. Stakes should be fully in the ground and anchor points should be in tact and not damaged
- Anchor Ropes – Check that all anchor ropes are in tact and not loose.
- Inflatable Pressure - When fully inflated, check that all walls, towers where fitted are firm and upright, that the operating pressure in the unit is sufficient to give a reliable and firm structure. Take action as stated below if the unit seems soft and floppy.
- Crash Mats – Check that crash mats remain in place at all times and that shoes are placed at the side of the mats – well away from entry and exit.

## BLOWER OR POWER FAILURE

Should you be unfortunate enough to experience a power failure, the suggested procedure to act on immediately is as follows:

- Blow whistle hard and loud to attract the attention of all users
- Insist that they sit down and not move around until told to
- Discourage anxious parents from taking any action to go on and fetch their children off, this will only make the problem worse.

Once the inflatable has settled, instruct the children to get off in a careful orderly manner, not all at once. Keep talking to the children all the time to keep them calm, do not let anyone panic, especially parents. The bouncer will not hurt anyone as it comes down, panic will.

## BLOWER STILL RUNNING, UNIT SEEMS TOO SOFT AND FLOPPY

- Check blower intake for paper, polythene etc. Debris blowing around can become stuck over the air intake grill and reduce its efficiency.
- Check that the inflation tube is straight and connection to the blower is good and secure.
- Check that the deflation points are closed and secure – these will be in the form of Velcro valves or zips.
- If you spot a small hole, cut or tear please report this to the office asap, minor damage can be repaired quickly but we will want to assess the damage prior to continued use.

If you have carried out all of the above checks and the unit is still soft please discontinue use and contact us immediately.

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**BLOWER TOP TIP**

• If the inflatable is not being used for any part of the day, please switch the blower off at the mains, this will reduce your electric bill. During parties this is a great idea at tea time when children are sat down eating as it will reduce background noise in the room.

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## WEATHER CONDITIONS

- RAIN – Please discontinue use in wet weather. Inflatables are extremely slippery when wet and therefore unsuitable to use.
- WIND - The industry recommends a maximum wind speed of Force 5 on the Beaufort scale of 30-38 kph (19-24 mph). Force 5 is a fresh breeze when small trees in leaf begin to sway; whereas Force 6 is a strong breeze when large branches are in motion, whistling can be heard in telephone lines and umbrellas can only be handled with difficulty. Discontinue use if winds become strong.

## ACCIDENTS AND INJURIES

- At public events it is likely that you will have a First Aider present. It is important that you know who to contact in the event of an accident. You may need to enlist the help of an additional adult to ensure that children still on the inflatable are still supervised whilst you enlist help. Appropriate first aid should be followed and the on site accident book completed.
- It is particularly important to advise parents of any children who have apparently minor head injuries that children should be watched carefully for 24hrs.

Children should be seen at the hospital if they:

Have a fit, or become difficult to rouse, or repeatedly vomit, or complain of increased headaches, or have weakness in an arm or leg.

## DEFLATING THE UNIT....

- If you have to deflate the inflatable ensure that no-one is on the unit. We recommend that someone is present at the front of the inflatable to keep children away whilst a second person turns off the power. It is important to ensure that no one jumps on the inflatable whilst it is deflating!

**IF IN DOUBT PLEASE CALL SHUFFLES ENTERTAINMENT ON:**

**Call: 07710 626226**

## HEALTH & SAFETY POLICY

All equipment has been made to the highest quality and standards & is safety checked annually by a third party to meet the European Standard for inflatable safety (EN 14960). Test certificates are available on request.

All activities are risk assessed.

Shuffles Entertainment Ltd are covered with £5m public liability insurance - Certificates are available on request.

Shuffles Entertainment Ltd are members of the British Inflatables Hirers Alliance (BIHA) and The Inflatable Play Enterprise (TIPE) - we are committed to improving our standards and service.

All electrical equipment is PAT tested annually. Test certificates available. All equipment is labelled.

Notwithstanding, Shuffles Entertainment Ltd is committed to safety.

